

Western

DISPOSAL SERVICES



WINTER 2010

A QUARTERLY UPDATE FOR OUR CUSTOMERS

Win One Month Free Trash Service

To celebrate our 40th Anniversary, this year in each quarterly newsletter we are awarding ten customers a month of free trash service for finding their names in the newsletter.

If you find your name, call our Customer Service Department at 303-444-2037 to receive credit on your account for one month of free service. Sorry, names mentioned as part of the stories are not eligible.



Holiday Schedule

For up-to-date information about our holiday schedule, call our Holiday Hotline at 303-448-2280 or look it up at www.westerndisposal.com.

The following holidays are observed by Western Disposal:

- New Year's Day 1/01/10
- Memorial Day 5/31/10
- Independence Day 7/04/10
- Labor Day 9/06/10
- Thanksgiving Day 11/25/10
- Christmas Day 12/25/10

E-Minders

Subscribe to Western Disposal's E-Minders Program. This program sends you e-mail reminders of upcoming holidays, programs and other useful information. You can join by calling us at 303-444-2037 or on our web site at www.westerndisposal.com.

New Contract for Western Disposal

On November 6th, 2009, Western began hauling the recyclables from the Broomfield Recycle Center for the city and county of Broomfield. After more than a year since the City and County originally solicited proposals for the hauling, operation and education of the Center, Western was awarded the hauling portion of the facility. The City took over the operation and education functions for the facility.

The previous service provider had been the hauler and operator of the facility for more than 11 years. Arlene Veblen. This was the first time since the facility opened that the contract was put out to competitive bid.

Western's proposal offered the City significant cost savings and the residents a more convenient drop-off facility. Western changed the Center from a seven-material sort to a four-material sort drop-off. We installed two new compactors for mixed recyclables (commingled containers, magazines and catalogs, phonebooks and paperboard mixed together). Leonard Kalm. Cardboard, newspaper and office paper/open junk mail are still sorted separately.

Installing the two new compactors will reduce the number of hauls required to recycle the materials from the Center by one-third, from approximately 600 per year to 400, saving significant hauling costs and significantly reducing the effect on the environment by reducing fuel use and emissions generation.

Western also offered the City and County a recycle material revenue sharing plan that had not been offered by the previous service provider. Our innovative proposal brought more convenience, revenue sharing, and reduced costs and environmental impacts. Alan Kibbler.

Compostables Hints and Tips

- ▶ Keep a small composting bucket in your kitchen to collect food scraps. Line the bucket with a 3-gallon compostable bag. The bag can easily be tied closed and disposed of in your compost cart. Our experience has revealed that the kitchen compost buckets with air holes reduce odors and slow decomposition.
- ▶ Liners are also available in a 13-gallon size if you need a larger container.
- ▶ To avoid odors and fruit flies:
 - Keep the container in your freezer
 - Empty food waste into the compostables cart on collection day
 - Rinse kitchen container frequently
 - Line containers with a compostable bag, used paper towel, paper bag or newspaper
 - Sprinkle baking soda in container
 - Rub container lid with vinegar
 - Layer food and yard waste in your cart
 - Layer shredded paper with food and yard waste
- ▶ 32-gallon compostable leaf bags are available for additional yard waste or organics that will not fit in your compostable cart.
- ▶ Compostable liners are available for 32-, 64- and 96-gallon carts if you would like to use a liner in your cart. Robert and Janet Valastak.
- ▶ Wash your containers and carts out periodically to prevent odors.
- ▶ Compostable bags in the following sizes are available for purchase at our Administrative Office: 3-, 13- and 30-gallon leaf bags, and 32-, 64- and 96-gallon cart liners. Claude and Judy Gianetto.

Something is Not in the Air at Western Disposal – Pollution

If you pay close attention to our residential trucks, on one you will see a decal that says, "Powered by clean burning natural gas." It looks like all of our other trucks with only one difference—a compartment on top of the truck. In that compartment are tanks containing compressed natural gas. We purchased the truck to evaluate its performance in our climate and in particular route situations in our service areas. As far as we know, it is the first natural gas powered residential refuse truck in Colorado. Robert and Ruth Gabel. We will be testing it on all of our residential routes to measure its performance and fuel efficiency compared to our diesel fueled trucks.

The decision to buy a natural gas powered truck was fueled (pun intended) by the following factors:

- CNG vehicles reduce carbon monoxide emissions by at least 90% and carbon dioxide emissions by 25%.
- Natural gas produces 30% less CO2 emissions than oil.
- Natural gas emits almost no air-polluting particulates (99% lower than coal and 90% lower than oil).
- 97% of the natural gas used in the U.S. comes from North America.
- Natural gas is affordable and readily available and may be cheaper than diesel fuel

We have been running the natural gas truck for over a month and are impressed by its overall performance. Assuming everything goes well in our test period, we will be adding another 12 natural gas powered trucks in 2010. Over the course of the next five to eight years as we retire older trucks and purchase replacements, we would buy natural gas powered vehicles for the majority of our collection routes.

The decision to switch to natural gas as a fuel involves not only buying trucks that burn the fuel, but also installing a fueling system that can support all of the vehicles. If we make the switch, we will be installing a compressor station that will be able to fuel up to 70 vehicles overnight. In addition to the compressors, we will be installing underground piping to each of the parking spots for the trucks. At the end of each day, the trucks will be hooked up to the fueling system and slowly filled overnight.

Collection vehicles are evolving quickly to be more energy efficient, quieter and less polluting. We are seeing reports on partially electric units, and even hydraulically driven units; but at this point, the natural gas units are a proven technology that will allow us to provide dependable service while significantly reducing our emissions. Warren Keammerer. We appreciate your support as we move to more energy efficient and less polluting vehicles to provide your collection service.

Compost Sales

Western owns and operates a compost facility, and our compost is 100% organic made of yard and food waste collected from local residents and businesses. Lynne Gearhart. We also sell natural mulch made from yard waste brought to Boulder's and Boulder County's drop-off at site located at our Trash and Recycle Center.

Green 'N Grow Compost	\$24.00/cubic yard
(100% organic compost-no manures or bio-solids)	\$4.50/bag (50# or ~1.5 cubic feet)
Natural Mulch	\$7.50/cubic yard
2" grind (no colorant added)	

- ▶ No charge to load your truck or trailer
- ▶ Winter hours: 7:00 a.m. - 5:00 p.m. Monday-Friday
and 7:00 a.m. - 2:00 p.m. on Saturday
- ▶ Delivery service available for a fee
Small quantities up to 4 cubic yards: \$75-90.00 (depending upon location)
Large quantities up to 30 cubic yards: call for price
- ▶ Compost and mulch-use estimator and application guidelines are available at our Trash and Recycle Center gatehouse

Our facility is conveniently located at 5880 Butte Mill Road in Boulder. Tanya Goble. For more information on Western's Green 'N Grow compost or natural mulch products, or to schedule a delivery, please call our Customer Service Department at 303-444-2037. Anne Vickery.

Extra Trash Stickers



TO REORDER: 303-444-2037
www.westerndisposal.com
Extra Trash
Prepaid Tag
Recycling Saves
You Money!

Prepaid residential trash stickers are now available for all of our service areas. If you have regularly scheduled trash service, you may purchase prepaid trash stickers for \$3.00 each and save 25% over the on-route price of \$4.00 per extra 32-gallon bag.

Stickers can be acquired in a number of ways (minimum order of five, unless purchased in person):

1. In person: Western's Admin. Bldg.
5880 Butte Mill Road
2. By phone: 303-444-2037
3. By fax: 303-444-7509
4. By electronic mail:
contact@westerndisposal.com
5. Via web site:
www.westerndisposal.com
6. By mail: P.O. Box 9100
Boulder, CO 80301

NEW! E-bill and E-pay

Western Disposal offers simple and convenient billing and payment options designed with your convenience in mind. Check out our website at www.westerndisposal.com under the Billing and Payment section or call our Customer Service Department at 303-444-2037 for information and to sign up today!

Western
DISPOSAL SERVICES
Serving Boulder County
Since 1970

Ways to Reach Us...

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20% Post Consumer Waste