



GREENSMART

Western

DISPOSAL SERVICES

WINTER 2008

A QUARTERLY UPDATE FOR OUR CUSTOMERS

Win One Month Free Trash Service

Several lucky residential customers will receive one month of free trash service for finding their names in this newsletter!



If you find your name, call our Customer Service Department at 303-444-2037 to receive credit on your account for one month of free service. Sorry, names mentioned as part of the stories are not eligible.



Holiday Schedule

For up-to-date information about our holiday schedule, call our Holiday Hotline at 303-448-2280 or look it up at www.westerndisposal.com.

The following holidays are observed by Western Disposal:

- New Year's Day1/01/08
- Memorial Day5/26/08
- Independence Day7/04/08
- Labor Day9/01/08
- Thanksgiving Day11/27/08
- Christmas Day12/25/08

E-Minders

Subscribe to Western Disposal's E-Minders Program. This program sends you e-mail reminders of upcoming holidays, programs and other useful information. You can join by calling us at 303-444-2037 or on our web site at www.westerndisposal.com.

Single-Stream Recycling – The Big Picture

In our Summer 2007 newsletter, we published an article describing the new single-stream recycling system which is in the works for mid-2008. Single-stream recycling allows residents to place all their approved recyclable materials into one container instead of separating them into the current two streams of mixed paper and commingled containers.

As we described, there are many changes on the way and due to the magnitude of equipment (cart) exchanges and routing changes (collection of single-stream materials every other week instead of one material every week), it will take several months for Western to convert all of our residential customers in city areas and in unincorporated Boulder County to the new single-stream system. Neil Naber. We will need to convert to single stream route by route so everyone will not be able to have single-stream recycling on day one. Please be patient with us as we work to help make your recycling even more convenient.

The big changes that are coming which will affect the timing of our conversion are:

1. The Boulder County Recycle Center has equipment ordered for processing single-stream materials and estimates the installation and testing of the new equipment to be completed by mid-2008. Western Disposal will not be able to start our route-by-route conversion until the Recycle Center announces the day it will begin its single-stream processing. As of the printing of this newsletter, no firm date has been set.
2. At the same time as the Boulder County Recycle Center begins accepting single-stream recyclables, Boulder County plans to institute new trash and recycling regulations that will require all hauling companies operating in the unincorporated areas of Boulder County to bundle the cost of recycling service with the rate for trash service and to begin charging for trash service by

continued on other side

Single Stream Recycling, continued

the 32-gallon unit increment. This is called a “pay-as-you-throw” system, and residents must be charged per 32-gallon unit of service. No extras are included in the unit price. Recycling will no longer be an optional subscription service; the cost of recycling must be included in the monthly rate for trash and recycling. Boulder County’s proposed new trash regulation will be very similar to that which was instituted in the city of Boulder County in the fall of 2001. Debbie and Garrett Quackenbush. “Pay-as-you-throw” regulations give residents the incentive to be good recyclers if they aren’t already. Our current 64- and 96-gallon services in unincorporated Boulder allow for additional volumes of trash and/or yard waste to be collected at no additional charge. The new County “Pay-as-you-throw” regulation will no longer allow this practice. Residents will only be allowed the weekly trash volume they subscribe to: 32-, 64- or 96-gallon service, with unlimited recycling; and all additional volumes of trash will be charged to the customer as extra trash.

Boulder County plans to institute its new trash and recycling regulations in the plains areas of unincorporated Boulder County when their plant begins to accept single-stream recyclables. They plan to postpone the implementation of their new regulation in the mountain areas until more evaluation is done and public input is taken about how the recyclables collection would be accomplished and whether they can be collected in the same vehicle as the trash. If the regulations require recyclables collection to be the same as it is in the plains areas, there will be a significant cost increase to provide this service.

As you can see, there is a lot of change coming and much planning and work still to be done by Western and by Boulder County.

We will be very diligent in our communications to you. We will let you know in writing when your route and your neighborhood are scheduled for conversion. Please read carefully all communications that we send you, as they will be critical to making your conversion to single-stream recyclables collection as smooth as possible. A new collection calendar for every-other-week recyclables collection will be sent to you at the time of your conversion.

Again, we appreciate your patience as we re-label and/or exchange more than 50,000 recycle carts in use by our existing recycling customers and as we institute the “pay-as-you-throw” regulation in Unincorporated Boulder County. Donald Iarussi. This will involve the delivery and/or exchange of as many as 25,000 additional trash and recycle carts. As you can see, this will be a substantial undertaking and we want to do it right.

Extra Trash Stickers



TO REORDER: 303-444-2037
www.westerndisposal.com

Extra Trash
Prepaid Tag

Recycling Saves
You Money!

If you live in the city of Boulder, don't forget to purchase your extra trash stickers at \$2.60 each and save 35% over the on-route price of \$4.00 per 32-gallon container.

Stickers can be acquired in a number of ways (minimum order of five, unless purchased in person):

1. In person: Western's Admin. Bldg.
5880 Butte Mill Road
2. By phone: 303-444-2037
3. By fax: 303-444-7509
4. By electronic mail:
contact@westerndisposal.com
5. Via web site:
www.westerndisposal.com
6. By mail: P.O. Box 9100
Boulder, CO 80301

Automatic Payment Be On Time, Every Time!

Western Disposal offers **automatic payment** as a simple and convenient way to have your charges automatically withdrawn from your bank account or credit card. We'll send you a statement of charges for you to review before the actual withdrawal date, so there's never any question about the amount you owe. It also saves you the trouble and cost of writing and mailing a check. To find out how to enroll in this free and simple payment plan, check out our website at www.westerndisposal.com or call our Customer Service Department at 303-444-2037.

Western
DISPOSAL SERVICES
Serving Boulder County
Since 1970

Ways to Reach Us...

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20% Post Consumer Waste