

Western

DISPOSAL SERVICES



SPRING 2010

A QUARTERLY UPDATE FOR OUR CUSTOMERS

Win One Month Free Trash Service

To celebrate our 40th Anniversary, this year in each quarterly newsletter we are awarding ten customers a month of free trash service for finding their names in the newsletter.



If you find your name, call our Customer Service Department at 303-444-2037 to receive credit on your account for one month of free service. Sorry, names mentioned as part of the stories are not eligible.



Holiday Schedule

For up-to-date information about our holiday schedule, call our Holiday Hotline at 303-448-2280 or look it up at www.westerndisposal.com.

The following holidays are observed by Western Disposal:

- New Year's Day1/01/10
- Memorial Day5/31/10
- Independence Day7/04/10
- Labor Day9/06/10
- Thanksgiving Day ...11/25/10
- Christmas Day12/25/10

E-Minders

Subscribe to Western Disposal's E-Minders Program. This program sends you e-mail reminders of upcoming holidays, programs and other useful information. You can join by calling us at 303-444-2037 or on our web site at www.westerndisposal.com.

Free Document-Shredding Days

As a thank you to our customers, Western Disposal is partnering with Shred-It, a document destruction company, to offer **three free shredding days** in 2010.

Our three event dates will be:

- Sunday, June 13th
- Sunday, August 15th
- Sunday, October 10th

Event hours: 9:00 a.m. until 12:00 p.m.

Event location: Western Disposal's Trash and Recycle Center
5880 Butte Mill Road, Boulder



We have scheduled our shredding event on Sundays, when we are normally closed, so that we are not competing with the traffic of our own equipment and the public bringing in trash, recyclables, yard waste and wood waste. Cassandra D'Agostino.

Bring your confidential materials such as tax returns, medical forms, bank statements, etc., for safe and secure destruction.

- ▶ Volume limit: 5 copy boxes or 32-gallon bags weighing no more than 35 lbs each
- ▶ No separating required
- ▶ Clips and staples are okay
- ▶ Folders, notebooks and binders are okay
- ▶ No phonebooks, catalogs, magazines will be accepted
- ▶ No electronic media will be accepted—paper only!

This is a free shredding event of confidential materials; other recyclables are not accepted. The event is open to Western Disposal customers only as an appreciation for your business and your loyalty. Our events are not open to the general public and non-Western customers.

Our event partner, Shred-It, was founded in 1988 and has more than 130 branches on five continents and is one of the world's leading document destruction companies. For document destruction done right and at your site in the Boulder area, just call Shred-It at 303-293-9170.

Powered by Clean Burning Natural Gas

In our last newsletter, we announced that we had purchased our first compressed natural gas residential collection truck! James Taapken. We have been evaluating the performance and efficiency of this truck versus our diesel fuel trucks for several months now, and we are very happy with the results.

We have revised our vehicle replacement schedule for 2010, and we are happy to announce we will be adding **six** new compressed natural gas trucks. In October, November and December, we will be purchasing two rear-load commercial collection trucks and four automated residential collection trucks. Dave Naber.

We have also made plans to install the necessary fueling system to support these vehicles as well as the ones we will be purchasing in the future as we move to convert our entire fleet to run on clean burning natural gas. Debora and Barry Bryant. We are excited to reduce our emissions and carbon footprint and to move to a more energy efficient fuel source.

As you see our trucks in your neighborhoods and on local thoroughfares, you will notice more of our vehicles with a decal that says, "Powered by clean burning natural gas."

Contamination Goof-Ups

In the past year, Western has reached a new goal in providing green services. Dorothy Babcock. All of our customers are offered recyclables collection and many of our customers are offered compostables collection.

As is true with most new services, there are "goof-ups" to overcome. The main goof-up in recyclables and compostables collection is contamination. When the collectibles are contaminated, the cost of cleaning up the materials is significant and can actually cause the materials to be discarded as trash.

The worst contaminant in both recyclables and compostables is plastic bags. They are a big no! no!

Western collects your recyclables and delivers them to the Boulder County Recycle Center. Feedback from the Recycle Center as to why plastic bags contaminate:

- They get wet and dirty and cannot be recycled.
- They get caught in the machinery during sorting, which causes delays in removing the bags, and in turn increases the cost of sorting. Tanya Saarva.
- Another goof-up is to put your recyclables into plastic bags (even ones that claim to be recyclable) before putting them in the cart for collection. At the Recycle Center, the bags must be removed and discarded before the recyclables can be sorted, again increasing costs and delays in sorting.
- A solution: #2 or #4 plastic bags can be recycled at CHaRM if they are clean, dry and empty.

Western collects your compostables and delivers them to our compost facility. Lon L'Heureux. Why plastic bags contaminate compost:

- When the compostable material is put through a grinder, the plastic is shredded into tiny pieces and becomes mixed with all the other materials.
- All the material is then put into windrows to decompose.
- After the decomposition process is complete, the material is screened to remove large particles. Some small pieces of plastic may pass through the screen and end up in the end product.

Other common goof-ups: • Plastic caps • Plastic lids • Styrofoam®

Yard Waste Reminder for Boulder Residents

Just a reminder, there is no longer a spring cleanup for organics or a fall leaf drop-off that was sponsored and paid for by the city of Boulder. Karen and Paul Raab. Last year when the City added curbside compost collection as a requirement for haulers to provide to residents, these programs were discontinued.

Please use your residential organics collection service to recycle your yard waste and leaves. You may have to spread your materials out over several collection days, but the every-other-week collection schedule will still help you recycle these materials. You also have the option of bringing your yard waste to the yard waste drop off, located at our facility, and sponsored by the City and County of Boulder.

Please refer to your compostables guidelines for the list of accepted materials, a list of volumes included with your service and a description of how to prepare your materials for collection. Genevieve Jacobi.

It's Improved

Spring is here and so is planting season. Invigorate your flower beds, garden, or lawns with Western's improved "Green 'N Gro" compost. Our compost is 100% organic and made of yard and food waste from local residents and businesses. David and Cassie Cabal. With a grant we received from the State of Colorado in June of 2009, we purchased a trammel screen; and we are now screening our finished compost to remove contaminants and create a more uniform material size, resulting in a higher quality product for your yards and gardens.

Green 'N Gro Compost	\$24.00/cubic yard
(100% organic—no manures or bio-solids)	\$4.50/bag (50# or ~1.5 cubic feet)
Natural Mulch 2" grind (no colorant added)	\$7.50/cubic yard

- ▶ Free loading of your truck or trailer
- ▶ Pick-up hours: 7:00 a.m. - 5:00 p.m. Monday-Saturday
- ▶ Delivery service available for a fee; call for price
- ▶ Compost and mulch-use estimator and application guidelines are available at our Trash and Recycle Center gatehouse
- ▶ Our facility is conveniently located at 5880 Butte Mill Road in Boulder

Get a rebate from the city of Boulder for your Green 'N Gro compost purchase. If your business is located in or you live in the city limits, you are eligible for a rebate.

For more information about this rebate, please go to www.bouldersaveswater.net.

For more information on Western's products or to schedule a delivery, please call our Customer Service Department at 303-444-2037.



Extra Trash Stickers



TO REORDER: 303-444-2037
www.westerndisposal.com
Extra Trash Prepaid Tag Recycling Saves You Money!

Prepaid residential trash stickers are now available for all of our service areas. If you have regularly scheduled trash service, you may purchase prepaid trash stickers for \$3.00 each and save 25% over the on-route price of \$4.00 per extra 32-gallon bag.

Stickers can be acquired in a number of ways (minimum order of five, unless purchased in person):

1. In person:
Western's Admin. Bldg.
5880 Butte Mill Road
2. By phone: 303-444-2037
3. By fax: 303-444-7509
4. By electronic mail:
contact@westerndisposal.com
5. Via web site:
www.westerndisposal.com
6. By mail: P.O. Box 9100
Boulder, CO 80301

NEW! E-bill and E-pay

Western Disposal offers simple and convenient billing and payment options designed with your convenience in mind. Check out our website at www.westerndisposal.com under the Billing and Payment section or call our Customer Service Department at 303-444-2037 for information and to sign up today!

Our newsletters are always available on our website.

Western
DISPOSAL SERVICES

*Serving Boulder County
Since 1970*

Ways to Reach Us...

5880 Butte Mill Road
P.O. Box 9100
Boulder, Colorado 80301
ph. (303) 444-2037
fax (303) 444-7509
e-mail:

contact@westerndisposal.com
www.westerndisposal.com



20% Post Consumer Waste