

Western

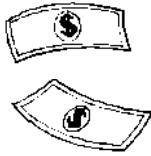
DISPOSAL SERVICES

A QUARTERLY UPDATE FOR OUR CUSTOMERS

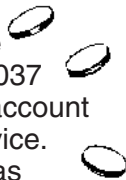
SPRING 2007

Win One Month Free Trash Service

Several lucky residential customers will receive one month of free trash service for finding their names in this newsletter!



If you find your name, call our Customer Service Department at 303-444-2037 to receive credit on your account for one month of free service. Sorry, names mentioned as part of the stories are not eligible.



Holiday Schedule

For up-to-date information about our holiday schedule, call our Holiday Hotline at 303-448-2280 or look it up at www.westerndisposal.com.

The following holidays are observed by Western Disposal:

- **Memorial Day**5/28/07
- **Independence Day**7/04/07
- **Labor Day**9/03/07
- **Thanksgiving Day**11/22/07
- **Christmas Day**12/25/07
- **New Year's Day**1/01/08

E-Minders

Subscribe to Western Disposal's *E-Minders* Program. This program sends you e-mail reminders of upcoming holidays and other useful information. You can join by calling 303-444-2037 or registering on our web site www.westerndisposal.com

New Landfill Ban on Tires, Batteries and Oil

How does Senate Bill 05-141 affect your trash collection?

During the 2005 Colorado legislative session, Senate Bill 05-141 was approved and became effective on August 6, 2005. The intent of legislation was to prevent residentially generated used oil, lead acid batteries and waste tires from being disposed of in the solid waste stream; to reduce exposure of waste haulers and operators to potentially dangerous materials and to properly handle, reprocess, refine or reuse these materials as resources.

Although the bill became effective on August 1, 2005, the provisions of the bill take effect on July 1, 2007. The key provisions of the bill state that as of July 1, 2007, landfill disposal of residentially generated used lead acid batteries, used oil and waste tires shall be prohibited. What this simply means is that residents can no longer set these materials out for collection with their trash, and waste haulers can no longer collect these materials as trash. These same provisions also apply to MFU (Multi-Family) residential buildings such as apartments, condos, etc., where trash is accumulated in community dumpsters for collection.

What should residents do with these materials starting July 1st?

1. Take your waste tires, used batteries and used oil to a retailer, wholesaler or facility engaged in the collection and/or recycling of these items. Most retailers that sell these products will accept your used materials for a nominal fee or require the battery core in exchange when you are purchasing a new automobile battery.
2. Take your used oil and used lead acid batteries to the Boulder County Household Hazardous Waste facility located at Western Disposal's Trash and Recycle Center—5880 Butte Mill Road in Boulder. There is no fee to drop off these materials if you live in Boulder or Broomfield counties. Their hours of operation are: Wednesdays 8-3:30, Fridays and Saturdays 8-12:00. Since they work outside, they may be closed during inclement weather. Please call 303-441-4800 for additional information.
3. Bring your waste tires to Western Disposal's Trash and Recycle Center for recycling. While we will no longer be able to collect them at the curb with your trash, we will accept them at our Recycle Center for a fee and then transport them to a tire recycling facility.

Safe Driver Awards for 2006

A company is only as good as its employees. In Western's case, we know our employees are the heart of our organization and we are very proud of them. Each year, we recognize those drivers who perform their jobs without an accident or safety incident during the prior calendar year with our Safe Driver Award. Drivers receive \$100 in cash for each consecutive year of safe driving. This year we have 38 safe drivers. They are:

1 Year of Safe Driving

Francisco Albarran	Luke Beam
Eric Beyers	Juan Carreon
Tim Chavez	Rudy Delgado
Ralph Escobar	Randy Forshay
Luis Orona	Jim Vallery

2 Consecutive Years

Pete Barajas	Hugo Celis
Alvaro Delacruz	Troy Holmes

3 Consecutive Years

K.C. Honstein	Rick Nicholson
Jose Olguin	

4 Consecutive Years

Scott Dawson	Pepe DeSantiago
Adolfo Herrera	Humberto Ibarra
Jerry Kimble	Daniel Nieto
Alex Paredes	Jeff Romero
Jeff Romero	

5 Consecutive Years

Gerardo Delgado	Antonio Delahoya
Jorge Estrada	Pedro Pargas
Emilio Rivera	

6 Consecutive Years

Hugo Estrada	Dimas Silva
Todd Wright	

7 Consecutive Years

Phil Weber

8 Consecutive Years

Mario Pineda

9 Consecutive Years

Fred Flores	Joey Womboldt
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12 Consecutive Years

Kiko Salomon

City of Boulder's Spring Clean-Up Organics Curbside Collection Schedule

Western Disposal is again working with the city of Boulder on its annual Spring Clean-Up Program, providing residents with free collection of their organic materials. After collection, the organics are ground into mulch and made available to residents to use in their gardens and for landscaping. The collection schedule is:

4/16 - 4/20 Center Section North side of Baseline to south side of Mapleton
4/23 - 5/4 North Section North side of Mapleton to north city limits
5/7 - 5/18 South Section South side of Baseline to south city limits

Hotline Number: 303-448-2282. Call for information regarding the program. A map showing the collection progress is posted and updated daily on our web site at www.westerndisposal.com. Just click the link on the opening page to access the map.

Materials that are acceptable: leaves, grass clippings, yard waste and branches up to six inches in diameter and six feet long. Place your material at the curb no more than one week in advance of your neighborhood's clean-up date either loose or in paper bags. Harrel and Eileen Lambert. Please do not put material on streets that have on-street bike lanes and do not block public sidewalks, streets or the public right-of-way.

Materials not accepted: sod, dirt, construction materials, household trash, and all other non-organic material. **Plastic bags will not be accepted.**

If you miss the Spring Clean-Up Program, you still have the opportunity to recycle your yard waste by bringing it to the organics drop-off center located at Western's Trash and Recycle Center (free for city of Boulder residents; small charge for Boulder County residents and businesses). The drop-off center is open year-round.

The total collected in 2006 was 1,444.75 tons. Each section generated:

South Section	345.17 tons
Center Section	595.49 tons
North Section	595.49 tons

Landfill Diversion

You and Western Disposal helped to divert more than 52 million pounds of recyclables from the landfill in 2006. Highlights of the total recycled include:

- 43.8% (22,791,180 lbs) was collected from single-family residences and multi-unit residential complexes.
- 23.9% (12,460,600 lbs) was fiber (paper/cardboard) and commingled container materials collected from commercial and industrial businesses.
- 22.0% (11,462,700 lbs) was yard waste and wood waste diversion from the yard and wood waste drop-off programs.
- 7.9% (4,106,000 lbs) was additional material Western pulled directly out of the trash at our Trash and Recycle Center (i.e., refrigerators, freezers, cardboard, scrap metal and concrete).
- 0.07% (37,200 lbs) was electronic recycle material dropped off at the Western Recycle Center.

Thanks to all participants in the Christmas tree recycling program; 72.48 tons, or over 4,587 trees with an average weight of 31.6 pounds, were collected during the program and diverted from the landfill. Each year the number of recycled trees increases; keep up the good work!

April Showers Bring May Flowers!



Spring is just around the corner and so is planting season. Invigorate your flower beds, garden, new trees or new lawn with Western's "Green 'N Grow" compost. We operate our own compost facility; our compost is 100% organic and made of yard waste from local residents and food waste from local businesses. We also sell natural mulch made from Boulder's and

Boulder County's yard waste drop-off and the city of Boulder's spring cleanup materials. Now, you can conveniently drop off your yard waste, and pick up landscape and gardening products at the same location.

Green 'N Grow Compost \$24.00/cubic yard
(100% organic compost-no manures \$4.50/bag (50# or ~1.5 cubic feet)
or bio-solids)

Natural Mulch \$7.50/cubic yard
2" grind (no colorant added)

- Free loading of your truck or trailer
- Pick-up hours: 7:00 a.m. - 5:00 p.m. Monday-Saturday
- Delivery service available for a fee
Small quantities up to 4 cubic yards: \$60-75.00 (depending upon location)
Large quantities up to 30 cubic yards call for price)
- Compost and mulch-use estimator and application guidelines are available at our Trash and Recycle Center gatehouse
- Our facility is conveniently located at 5880 Butte Mill Road in Boulder



Get a rebate from the city of Boulder for your compost purchase: Penfield and Ellen Tate. If your business is located in or you live in the city limits, you are eligible for the following rebate:

Residential:

50% (up to \$75) if produced using Boulder County materials
25% (up to \$25) if produced using materials from outside Boulder County

Commercial:

50% (up to \$200) if produced using Boulder County materials
25% (up to \$75) if produced using materials from outside Boulder County

Since Western's Green 'N Grow compost is locally produced, you will qualify for the maximum rebate if you buy from us.

For more information about this rebate and a full list of water-saving rebates available from the city of Boulder, please go to www.bouldersaveswater.com. Click on "Rebate Program" to obtain all the information you will need and to download a copy of the City's rebate application.

For more information on Western's Green 'N Grow compost or natural mulch products, or to schedule a delivery, please call our Customer Service Department at 303-444-2037.

Are You Spring Cleaning?

One of the most common questions we are asked at Western is, "I have a huge pile of stuff—how do I get rid of it?" Your pile might be a load of construction debris, 30 years of garage accumulation or junipers you have removed from your yard. No matter what the size of the job, Western can help. Here are five of the most popular solutions to your cleanup problem:

1. Put your extra trash out on your regular collection day. For a reasonable charge, we are always willing to take almost anything you put out: old sofas, broken lawnmowers, Uncle John's junior high school mementos - you get the picture. Please call us to set up your pickup and authorize the extra charges.

2. Schedule a special pickup. We send a truck to your house or business, back up to the trash, and make the pile go away. This option is perfect if you need your project to be cleaned up immediately and would rather not wait for your regular pickup day. This service is also the appropriate choice if you have too much for us to pick up on your regular trash day.

3. Rent an on-call dumpster. We can place a 2-cubic yard or a 6-cubic yard container at your house or job site; then you just call us when you want it emptied. This option works especially well when you have a smaller job that requires a container for accumulating the discards.

4. Request a roll-off container. Available in 12, 20, 30, and 40-cubic yard sizes, a roll-off is for the biggest of jobs. You'll need a large space for us to place the roll-off—they are approximately 20 feet long, 8 feet wide, and 6 feet high. Simply call us when the unit is full and we will empty it.

5. Load up your truck and bring your materials to Western's Trash and Recycle Center. Conveniently located in east Boulder, it is clean, paved and open six days a week. For hours and disposal rates, please call our Center directly at 303-444-5794.

For help in determining which option is best for you, call us at 303-444-2037. We look forward to helping you with your spring cleaning project.

Western Earns PACE Recognition

Western is committed to not only providing services to our customers that help them contribute to a cleaner environment but doing so in a way that is environmentally friendly. In 2006, we reviewed our buying practices to ensure we were not overlooking opportunities to be environmentally responsible.

To aid us in this process, we enlisted the assistance of PACE, Partners for a Clean Environment. PACE is a voluntary program sponsored by government to assist Boulder County businesses in reducing waste and the use of hazardous materials. William Matthews and D Factor. In a cooperative effort with the city of Boulder, Boulder County, the Boulder Chamber and Commerce and the city of Longmont, PACE helps local businesses develop waste reduction goals and plans to meet those goals.

The primary mission of Western's maintenance shop is to keep our 80 plus vehicles running efficiently and safely so they can reliably be at your residence or business to collect your recyclables and trash (and, in some cases, compostables). With the help of the PACE experts, we identified additional ways we could reduce, reuse and recycle more in our day-to-day operations than we had previously.

To name a few of our PACE achievements, we reduced our use of aerosols by buying liquids in bulk and using compressed air rather than chemical propellants to produce our own aerosols. We began recycling oil filters as scrap steel. We continue to recycle oil and to pay our vendors to have our tires and batteries recycled. We returned to using laundered cloth rags instead of disposable paper rags, despite higher cost. We changed from a solvent-based to a water-based solution to clean parts and tools.

PACE personnel were extremely helpful in suggesting ideas and helping us to identify opportunities to be as environmentally responsible as possible. We highly recommend that other local businesses seek their help if they have not already done so.

City of Boulder Reminder for Extra Charges

Just a reminder for those of you within the city limits of Boulder: As part of the City's "pay-as-you-throw" regulation for residential trash collection, we are required to charge for additional material that exceeds your subscribed service level. To avoid extra charges, please be sure all your trash fits in your container and your lid fits flat. If you have additional trash and if it is possible, save it until the next week. If waiting is not an option and you won't have room, save 35% by buying our prepaid extra bag stickers. For more information on purchasing stickers, see the column to the right.

An E-Minder Reminder

Hundreds of customers are enjoying the convenience of receiving holiday schedule reminders, community recycle program information, e-newsletters, and more! During the back-to-back storms in December and January, we were able to communicate our collection schedules more effectively with our customers who signed up for our e-minder program. Give us your e-mail address, and you won't have to contact us about holidays or extraordinary weather delays . . . we will contact you.

If you haven't yet signed up, visit our website at www.westerndisposal.com and go to the "Contact Us" page. Click on the E-Minders link and join today!

Extra Trash Stickers



If you live in the city of Boulder, don't forget to purchase your extra trash stickers at \$2.40 each and save 35% over the on-route price of \$3.75 per 32-gallon container.

Stickers can be acquired in a number of ways (minimum order of five, unless purchased in person):

1. In person: Western's Admin. Bldg.
5880 Butte Mill Road
2. By phone: 303-444-2037
3. By fax: 303-444-7509
4. By electronic mail:
contact@westerndisposal.com
5. Via web site:
www.westerndisposal.com
6. By mail: P.O. Box 9100
Boulder, CO 80301

Automatic Payment

Be On Time, Every Time!

Western offers **automatic payment** as a simple and convenient way to have your charges automatically withdrawn from your bank account or credit card. We'll send you a statement of charges for you to review before the actual withdrawal date, so there's never any question about the amount you owe. It also saves you the trouble and cost of writing and mailing a check. To find out how to enroll in this free and simple payment plan, check out our website at www.westerndisposal.com or call Customer Service at 303-444-2037.

Western
DISPOSAL SERVICES

*Serving Boulder County
Since 1970*

Ways to Reach Us...

5880 Butte Mill Road • P.O. Box 9100

Boulder, Colorado 80301

ph. (303) 444-2037

fax (303) 444-7509

e-mail: contact@westerndisposal.com

www.westerndisposal.com



20% Post Consumer Waste