

Western

DISPOSAL SERVICES

A QUARTERLY UPDATE FOR OUR CUSTOMERS

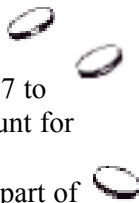
SPRING 2002

Win One Month Free Trash Service

Several lucky customers will receive one month of free trash service for finding their names in this newsletter!



If you find your name, call our Customer Service Department at 303-444-2037 to receive credit on your account for one month of free service. Sorry, names mentioned as part of the stories are not eligible.



Holiday Schedule

For up-to-date information about our holiday schedule, call our Holiday Hotline at 303-448-2280 or look it up at www.westerndisposal.com.

The following holidays will be observed by Western Disposal:

- * **Memorial Day**..... 5/27/02
- * **Independence Day**..... 7/04/02
- * **Labor Day**..... 9/02/02
- * **Thanksgiving Day**..... 11/28/02
- * **Christmas Day**..... 12/25/02
- * **New Year's Day**..... 1/01/03

E-Minders

Subscribe to Western Disposal's E-Minders Program. This program sends you e-mail reminders of upcoming holidays, programs and other useful information. You can join by calling us at 303-444-2037 or on our web site at www.westerndisposal.com.

Save Green by Going Green



Western Disposal's new yard waste recycling program will help you *save money* while *helping the environment*.

With the onset of Spring, many of our customers will have yard waste to dispose of. As you may know, the "pay-as-you-throw" ordinance passed by the city of Boulder (effective November 1, 2001) makes it expensive to throw away materials as trash and have them go to the landfill. However, organic materials that are collected separately and composted are exempt from the "pay-as-you-throw" pricing requirements.

- Program is available for city of Boulder customers only
- Sign up for service and Western Disposal will supply a cart for your yard waste
- Recycle grass clippings, leaves, plant materials, brush and branches less than 6" in diameter
- Weekly collection will be available from April 1 to November 30 of each year
- Three month minimum service term required
- We will also pick up extra yard waste materials outside the cart for an additional charge
- Flexible service and pricing options with three cart sizes available

SAVE WITH WEEKLY YARD WASTE RECYCLING

Yard waste recycling costs you less than disposing of the material as trash.

- 32-Gallon Yard Waste Cart - Only \$6.00 a month - Save \$2.00 each month*
- 64-Gallon Yard Waste Cart - Only \$10.00 a month - Save \$6.00 each month*
- 96-Gallon Yard Waste Cart - Only \$12.00 a month - Save \$12.00 each month*

*Over disposing of your yard waste as trash at \$8 per 32-gallon unit

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Save Green by Going Green

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*Helping the environment and saving money--that's an unbeatable combination.
To sign up for yard waste recycling, call our Customer Service Department at 303-444-2037.*

OTHER OPTIONS FOR MANAGING YOUR YARD WASTE

1. Compost organic materials in your own backyard.
2. Buy a mulching mower, which will eliminate grass clippings.
3. Haul your yard waste to the city of Boulder's free drop-off site located at Western Disposal (5880 Butte Mill Road).
4. Utilize xeriscaping in your yard to reduce the amount of organic waste you produce.
5. Utilize City-sponsored seasonal organics collection programs; Spring Clean-Up and Fall Leaf Collection.
6. Utilize a lawn service that will haul away your yard waste for you.
7. Buy extra trash stickers from Western Disposal for \$2 each and save 33% over the price of \$3 per 32-gallon container without an extra trash sticker.



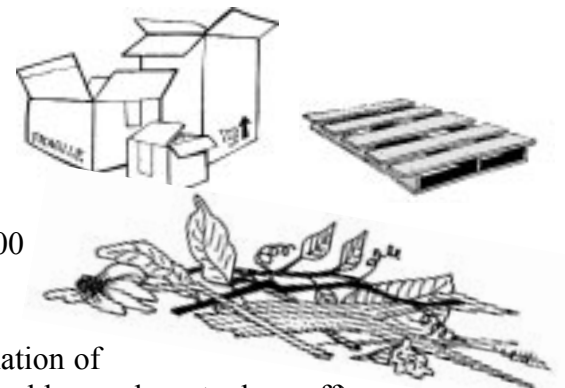
If these options for managing your yard waste won't work for you and you have yard waste to dispose of, let us help you save money and help the environment at the same time. Polly and Del Fafach. To sign up just call our Customer Service Department at 303-444-2037.

Western Disposal Diverted 12,590,000 Pounds of Recyclables in 2001

Western Disposal helped divert 12,590,000 pounds or 6,295 tons of recyclable materials from the trash at our Transfer Station in 2001.

Through our concentrated efforts of separating and pulling materials from the trash, we were able to divert the following volumes last year.

- 1371 tons of cardboard, an 18% increase over 2000
- 371 tons of dimensional woodwaste, a 7% increase over 2000
- 494 tons of concrete, a 13% increase over 2000
- 347 tons of scrap metal, a 23% increase over 2000
- 3712 tons of yard waste, a 24% increase over 2000 (combination of Transfer Station customers and residents using the city of Boulder yard waste drop-off)



For additional details on our diversion statistics, visit www.westerndisposal.com and click on the *What's New* icon.

Commercial o r n e r



*Addressing the unique needs
of our commercial customers.*

Western Promotes from Within



Randy Smith - Route Supervisor

In January, Randy Smith a long-time Western employee was promoted to Route Supervisor, overseeing Western's roll-off, container delivery and portable toilet routes. Randy Smith started working at Western Disposal as a driver in 1983. In those 18 years, Randy has driven every type of truck we operate and serviced every type of account. Randy is known by many of Western's customers for providing excellent customer service and taking the time to meet their needs and requests.

Each year Western awards its drivers who have a perfect safety record for the past year. Jennifer Mongeon/George Eisenlau. During his 18 years, Randy has been accident-free for 15 of those years and has received the award for the last ten years in a row. While we have a very safe driving staff (about 26 awards each year), only one other employee's safety record approaches Randy's.

Randy Smith is one of Western Disposal's many long-term employees. Western has 132 employees, 5 have worked for the Company over 20 years, 24 have worked for Western for 10 or more years and another 26 employees have at least 5 years of service.

City of Boulder's Annual Spring Clean-Up 2002

Western Disposal is proud to announce that we are again working with the city of Boulder on its annual Spring Clean-Up Program, providing residents with free collection of their organic materials. After collection, the organics are ground into mulch and made available to residents to use in their gardens and landscaping.

4/15 - 4/19	Center Section - North side of Baseline to south side of Mapleton
4/22 - 5/03	South Section - South city limits to south of Baseline
5/06 - 5/17	North Section - North side of Mapleton to north city limits

Hotline number: 303-448-2282—Call for updates on completed sections and completed areas within section.

Materials that are acceptable: leaves, grass clippings, yard waste, branches up to six inches in diameter. Place your materials at the curb loose or in paper bags (please do not use plastic bags).

Materials not accepted: sod, dirt, construction materials, household trash, and all other non-organic materials.

If you miss the Spring Clean-Up Program, you still have the opportunity to recycle your yard waste by bringing it to the organics drop-off center located at Western's Transfer Station (free for city of Boulder residents; small charge for Boulder County residents and businesses). The drop-off center is open year-round.

To Sort or Not To Sort

Many of our customers have asked the questions: Do my recyclables really get recycled when I mix them together? And, doesn't mixing the materials significantly decrease the value of the materials?



The answer to the first question is YES. The materials you set out for us are definitely recycled. Maribeth D'Amico. You are no longer required to sort them yourself, thanks to the new Boulder County Recycling Center which does it mechanically and manually for you.

Mixing the materials does not reduce the value of the materials, but it does increase the processing cost to separate the materials back out. It is a trade-off of convenience for increased processing cost. It has been shown in residential recycling programs all over the country that the more convenient it is for the homeowner, the higher the participation level is and the larger the volume of materials that get recycled.

Imagine how long and expensive a 10-compartment truck would have to be to collect all the sorted materials and how many more trucks would be necessary if they were not mixed together in the respective categories. Less sorting means more convenience for you and more benefit to the environment.



Anything we can do to help the Boulder County Recycle Center maximize its sorting efficiency and reduce the processing costs, will make recycling more economically sustainable. Here are four things you can do to help:

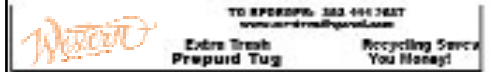
1. Follow the guidelines;
2. "If in doubt, throw it out"--never add contaminants to the recycling;
3. Visit our website at www.westerndisposal.com for details and a pickup schedule;
4. Call us at 303-444-2037 if you have additional questions.

Thanks again for your commitment to reusing resources. We couldn't do it without you.

NEXT ISSUE: How commingled containers are separated.



Extra Trash Stickers



Don't forget to purchase your extra trash stickers at \$2.00 each and save 33% over the price of \$3.00 per 32-gallon container.

Stickers can be acquired in a number of ways (minimum order of five, unless purchased in person):

1. In person
Western's Admin. Bldg.
5880 Butte Mill Road
2. By phone
303-444-2037
3. By fax
303-444-7509
4. By electronic mail
contact@westerndisposal.com
5. Via web site
www.westerndisposal.com
6. By mail
P.O. Box 9100
Boulder, CO 90301

Western
DISPOSAL SERVICES

*Serving Boulder County
Since 1970*

Ways to Reach Us...

5880 Butte Mill Road • P.O. Box 9100
Boulder, Colorado 80301
ph. (303) 444-2037
fax (303) 444-7509
e-mail: contact@westerndisposal.com
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