

Western

DISPOSAL SERVICES



FALL 2010

A QUARTERLY UPDATE FOR OUR CUSTOMERS

Win One Month Free Trash Service

Several lucky residential customers will receive one month of free trash service for finding their names in this newsletter!



If you find your name, call our Customer Service Department at 303-444-2037 to receive credit on your account for one month of free service. Sorry, names mentioned as part of the stories are not eligible.

Holiday Schedule

For up-to-date information about our holiday schedule, call our Holiday Hotline at 303-448-2280 or look it up at www.westerndisposal.com.

The following holidays are observed by Western Disposal:

- Thanksgiving Day ...11/25/10
- Christmas Day12/25/10
- New Year's Day1/01/11
- Memorial Day5/30/11
- Independence Day7/04/11
- Labor Day9/05/11

If the holiday falls on a weekend, your collection schedule will not be affected.

E-Minders

Subscribe to Western Disposal's E-Minders Program. This program sends you e-mail reminders of upcoming holidays, programs and other useful information. You can join by calling us at 303-444-2037 or on our web site at www.westerndisposal.com.

Free Document-Shredding Days

As a thank you to our customers, Western Disposal is partnering with Shred-It, a document destruction company, to offer **free shredding days** in 2010.

Our remaining 2010 event date is:

- Sunday, October 10th

Event hours: 9:00 a.m. until 12:00 noon

Event location: Western Disposal's Trash and Recycle Center
5880 Butte Mill Road, Boulder

We have scheduled our shredding event on Sunday, when we are normally closed, so that we are not competing with the traffic of our own equipment and the public bringing in trash, recyclables, yard waste and wood waste.

Bring your confidential materials such as tax returns, medical forms, bank statements, etc., for safe and secure destruction.

- Volume limit: 5 copy paper boxes or 32-gallon bags weighing no more than 35 lbs each
- No separating required
- Clips and staples are okay
- Folders, notebooks and binders are okay
- No phonebooks, catalogs, or magazines will be accepted
- No electronic media will be accepted—paper only!

This is a free shredding event of confidential materials; other recyclables are not accepted. The event is open to Western Disposal customers only as an appreciation for your business and your loyalty. Jon Raese. Our events are not open to the general public and non-Western customers.



Our event partner, Shred-It, was founded in 1988 and has more than 130 branches on five continents and is one of the world's leading document destruction companies. For document destruction done right and at your site in the Boulder area, just call Shred-It at 303-293-9170.

Free Christmas Tree Collection at the Curb

After the holidays are over, don't throw your tree away—leave it at the curb next to your compost cart. Western will pick up your tree on your compost collection day. Richard and Catherine Rahn. If your tree is taller than 6 feet, please cut into lengths no longer than 6 feet so that the driver can fit it in the truck.

If you do not live in an area where compost collection is offered, you may put your tree out on your collection day and it will be taken as trash at no additional charge if put out by January 31st.



Remember—remove all nails, ornaments, plastic, tinsel, stands and lights before setting your tree out for collection! Also, flocked trees and wire-based wreaths are not compostable.

Snow Removal

During the winter, snow and ice make it difficult for our drivers to access and maneuver trash containers. Duch and Kay Ramachandran.

To ensure that your containers can be emptied, please remove any snow in front of your containers or enclosures, especially drifts or piles.



Western Celebrates 40th Anniversary

Western Disposal has always been a proud partner in the community and has given back in many ways over the years. To commemorate the 40th year, Western Disposal has made three significant charitable contributions throughout the year.

In August, Western pledged \$300,000 to **The Dairy Center for the Arts** for a new entryway because it represents the values of the community and of Western Disposal. It will go towards making The Dairy a world-class facility and a Boulder treasure for generations to come.

"We are thrilled to see people in our community like Western Disposal are stepping up to make significant investments in the arts," said Richard Polk, former Boulder city councilman and chair of The Dairy Center's board of directors. "A core business like Western sees the value of the arts for our quality of life and wants to make sure that art keeps happening every day at The Dairy." The Dairy is home to 15 resident arts organizations. Polk said 150,000 people a year take part in 35,000 lessons, classes and performances at The Dairy.



Crayons to Calculators, a program of Impact on Education, has been the recipient of \$100,000 from Western Disposal. Proceeds go to purchase 6,000 backpacks filled with school supplies for schoolchildren who need them. This is the third year that Western Disposal, our employees and vendors have contributed to Crayons to Calculators.

"Our goal is to provide a backpack full of new school supplies to every student in the Boulder Valley and St.

Vrain Valley school districts that needs one," said Gary Horton, President of Western Disposal. "Kids need basic tools to learn and no child should be without the supplies they need to take part in the education process. We are proud to support Impact on Education and all of the good work they do."

The third significant donation of the year is to **Special Transit** for \$100,000. Tim Eaton. They provide an extremely valuable service for seniors and those with limited mobility.

But that is not all. Western employees give back to the community in many ways as well. Randy Lopez's La Familia Boxing Club helps direct youth in positive ways. La Familia is a non-profit boxing team that welcomes at risk youth with a desire to compete emphasizing respect, honor and discipline in and out of the boxing ring. Randy has been coaching boxing for eight years and his students have competed in regional, state and national contests. They currently have a two-time national champion who will be competing as their first Olympic qualifier in October for the 2012 Olympics. Another long-term employee, K.C. Honstein, and his wife are foster parents who have a real passion for kids; and one of our Operations Supervisors, Tom DeMoudt, volunteers to coach baseball in the spring and summer.

The Boulder Community Foundation has recognized that Western Disposal has a "culture of giving" and has recognized it as giving a generous percentage of its profits. In one of the toughest years to raise a dollar, The Community Foundation exceeded its 2009 fundraising goals, and thanks all who came together to meet this important goal for the community!

In June, our employees celebrated Western's 40th Anniversary at a company-sponsored event held at our facility. Donald Eckert. Employees, their families, extended families and friends attended a gala event that included games promoted by Game Wizards, music, face-painting, caricature artists, and lots of scrumptious food!



Black Bears are on the Prowl for Food:

Please Don't Feed them with Garbage

It is not unusual for residents of Boulder to observe black bears. Typically, bears will travel through town and not create much of a disturbance as long as attractants are not plentiful. Mary Cronin Fairall. However, once a black bear has easy access to food in trash, they quickly learn to associate every can on the block as an easy meal. We need your help to stop this cycle.



Starting in August, bears enter "hyperphagia," a physical state in which they must eat enormous amounts of food to prepare their bodies for winter hibernation. During this period a bear will feed up to 20 hours a day and may consume 20,000 calories per day in order to build up body fat to sustain them through hibernation. Most bears will forage on oak brush acorns and choke cherries. However, this is also the time of year where bears will try to find the easiest source of food available, including trash and other yard attractants.

If attractants are made inaccessible, the bear will move on. Thus, we encourage everyone within the community to make an effort to keep bears "wild" and out of trouble. Please help by observing the following:

- Never feed wildlife in order to get a better view of them. It is illegal to feed big game or to leave attractants available for them;
- Keep garbage in a well-secured location. Clean trash cans with ammonia and water to reduce odors that attract bears;
- Put out garbage on the morning of pick up. Do not put out trash the night before;
- If you do not have a garage, maintain trash indoors or in a secured site. Double bag trash to help reduce odors. Food scraps that are highly aromatic can be placed in the freezer until garbage-collection day;
- Use a bear-resistant trashcan or dumpster. Western has wildlife resistant containers available;
- Hang birdfeeders high so bears cannot reach them; clean up beneath bird feeders;
- Don't backyard compost food scraps in areas where bears may frequent;
- Do not leave pet food or dirty dishes outdoors at night. Store all pet food and other animal feed inside;
- If you have fruit trees, don't allow fruit to rot on the ground;
- After cooking on a grill, leave the burners on for several minutes to burn remaining scraps and liquids completely. Store grills in a storage area or in the garage.

The Colorado Division of Wildlife (DOW) offers this reminder: A fed bear is a dead bear. If a bear runs into trouble and must be trapped, it will be tagged and relocated. If the bear comes into conflict with people a second time, policy dictates that the bear must be destroyed. Katie MacReynolds. This can be avoided by residents living responsibly in bear country.

If you have questions or concerns about bears, please contact the DOW in Denver at (303) 291-7227. You can also read more about bears and other wildlife species by visiting

<http://wildlife.state.co.us/WildlifeSpecies/CoexistingWithWildlife/>

Thank you for your help!

E-bill and E-pay

Western Disposal offers simple and convenient billing and payment options designed with your convenience in mind. Check out the following options below to see which ones work for you!

Billing Options

- **NEW!** Electronic – Register your Western Disposal account with our online E-Billing service and we will notify you via e-mail when your statement is ready. You'll also have the opportunity to view the Western Disposal newsletter online.
- Traditional – Receive your regular paper statement and newsletter in the mail.

One-Time Payment Options

- **NEW!** Electronic – Pay online using credit card or e-check (using your bank's routing and account numbers).
- Traditional – Mail a check with your statement's stub or pay by phone using your credit card.

Automatic (Recurring) Payment Options

- **NEW!** Electronic – Register online using a credit card or ACH withdrawal from a checking or savings account.
- Traditional – Mail in the completed form found on our website under the Billing and Payment section for automatic payments using a credit card or ACH information from your checking or savings account
- Traditional – Call our Customer Service Department and set up automatic credit card payments over the phone.

(If you do not sign up for electronic delivery of your statement, you will continue to receive it via postal delivery.)

Registration for new E-Billing and E-Payment options must be completed on our website at www.westerndisposal.com. Click on the Billing and Payment section and follow the directions for account registration. If you have any questions, please call our Customer Service Department at 303-444-2037.

Area Leaf Collection Programs

City of Boulder: The city of Boulder eliminated its Spring Cleanup Program and its Fall Leaf Collection Program last year when City Council instituted curbside compost collection, but you can still bring your leaves to the City-sponsored yard waste drop-off located at Western Disposal's Trash and Recycle Center. Mike Acimovic. City residents may drop off leaves free-of-charge.

5880 Butte Mill Road 7:00 a.m. to 5:00 p.m.
Monday-Saturday thru Nov. 26

Winter hours: We close at 2:00 p.m. on Saturday beginning Nov. 27.

Longmont: 8:30 - 4:30 Monday and Wednesday
140 Martin Street 8:30 - 5:45 Tuesday, Thursday and Saturday
Closed Sundays

Louisville: Due to budget constraints, the City no longer offers curbside pickups or bagged leaf collections. However, the City has expanded its drop-off program offering year-round drop-off of leaves and grass clippings at its water treatment plant from 7:00 a.m. to 3:00 p.m. daily. Mary Baisley. The City will also offer 12 additional drop-off locations for leaves and grass clippings from November 1st - November 19th. Dates are approximate so please check the City's web site for the list of drop-off locations and any changes to dates. You may empty your plastic or paper bags into the bins and reuse the bags; only fully compostable starch-based bags, such as Eco-Guard® or Biobag® are acceptable.

Lafayette: The City will offer a leaf drop-off program during the months of October and November at its City Service Center located at 1700 Avalon Avenue. Please see the City's web site for additional information.

Boulder County: Boulder County residents may also drop off leaves at the County-sponsored yard waste drop-off located at Western Disposal's Trash and Recycle Center. County residents receive a 40% discount off the normal disposal fee. Sarah Day and Armin Bantowsky. Location and hours are listed above under the city of Boulder.

If you live in an area where you have compostables collection, i.e. city of Boulder, city of Louisville or southern Boulder County, you may also utilize Western Disposal's compost collection service for your fall leaf recycling.



Extra Trash Stickers



TO REORDER: 303-444-2037
www.westerndisposal.com
Extra Trash Recycling Saves
Prepaid Tag You Money!

Prepaid residential trash stickers are now available for all of our service areas. If you have regularly scheduled trash service, you may purchase prepaid trash stickers for \$3.00 each and save 25% over the on-route price of \$4.00 per extra 32-gallon bag.

Stickers can be acquired in a number of ways (minimum order of five, unless purchased in person):

1. In person: Western's Admin. Bldg.
5880 Butte Mill Road
2. By phone: 303-444-2037
3. By fax: 303-444-7509
4. By electronic mail:
contact@westerndisposal.com
5. Via web site:
www.westerndisposal.com
6. By mail: P.O. Box 9100
Boulder, CO 80301

Western
DISPOSAL SERVICES

*Serving Boulder County
Since 1970*

Ways to Reach Us...

5880 Butte Mill Road • P.O. Box 9100
Boulder, Colorado 80301

ph. (303) 444-2037

fax (303) 444-7509

e-mail: contact@westerndisposal.com

www.westerndisposal.com



20% Post Consumer Waste