

Western

DISPOSAL SERVICES



SUMMER 2011

A QUARTERLY UPDATE FOR OUR CUSTOMERS

Win One Month Free Trash Service

Several lucky residential customers will receive one month of free trash service for finding their names in this newsletter!



If you find your name, call our Customer Service Department at 303-444-2037 to receive credit on your account for one month of free service. Sorry, names mentioned as part of the stories are not eligible.

Holiday Schedule

For up-to-date information about our holiday schedule, call our Holiday Hotline at 303-448-2280 or look it up at www.westerndisposal.com.

The following holidays are observed by Western Disposal:

- Independence Day7/04/11
- Labor Day9/05/11
- Thanksgiving Day ...11/24/11
- Christmas Day12/25/11
- New Year's Day1/01/12
- Memorial Day5/28/12

E-Minders

Subscribe to Western Disposal's *E-Minders* Program. This program sends you e-mail reminders of upcoming holidays, programs and other useful information. You can join by calling us at 303-444-2037 or on our web site at www.westerndisposal.com.

A Hoedown to Help Kids

On April 16 a huge crowd of generous "cowgirls and cowboys" participated in Western Disposal's third annual Trash Bash Hoedown to benefit Impact on Education's Crayons to Calculators program. Amidst the fun of a live auction, live music and a great BBQ dinner under a big tent at our Boulder headquarters more than one hundred guests raised over \$100,000 to help provide backpacks and school supplies for low-income students throughout the Boulder Valley and St. Vrain Valley school districts.

Guests were welcomed into a Wild West setting complete with hay bales, saddles, and checkered tablecloths. Many got into the spirit by wearing cowboy hats and boots; all were treated to a delicious meal, card games and s'mores around the campfire. Ira Barron and Samantha Westin. The evening's auction included a Napa Valley wine tour, fishing in Steamboat and race car driving in Las Vegas. One lucky group even left in a limousine for Central City.



According to Impact on Education, thousands of students are unable to start their school year with basic school supplies. The goal of Crayons to Calculators is to ensure that all students start school with resources to help with their schoolwork and provide a foundation for scholastic achievement. For the 2011-2012 school year the program has a goal of fulfilling the needs of 8,000 students.




Providing school supplies to students in need is an important and critical first step in ensuring that at-risk students achieve higher literacy levels, improve their academic performance and ultimately graduate. "We're grateful to our employees, vendors, customers, and friends for joining us in our strong support for Crayons to Calculators," says Gary Horton, CEO of Western Disposal. "Thank you to all the generous donors and sponsors," says Cheryl Meyers, Project Coordinator for Crayons to Calculators. "We absolutely couldn't do this program without you."

Photos of the event and more details can be found at www.crayonstocalculators.org or call 303-524-3865.



Prescription Drug Disposal Options

Prescription drug abuse is on the rise and has become increasingly prevalent – especially among teens and young adults, according to the Office of National Drug Control Policy. One of the factors of prescription drug abuse can certainly be attributed to old or unused prescriptions being forgotten and left readily available for curious teens. As a responsible consumer, you want to do your part to dispose of those old prescriptions, but what is the safest way to keep drugs out of the wrong hands without flushing them down the toilet and contaminating our water supply? Here are some helpful tips we found:

Do!

-  Only fill meds you need – if you don't fill them, you don't have to get rid of them later.
-  Contact your local pharmacy – many have a medication take-back program that is convenient, safe, and cost efficient.
-  Check for local take-back programs. A Boulder County event is being planned for September 24. Visit www.bouldercounty.org and search for Rx Disposal for upcoming event information.

Don't!

-  Flush them. Most municipal water systems are not equipped to remove medications from treated water.
-  Throw them out unless you can't find a take-back program. If this is the case, be sure to remove meds from the original containers and mix with an undesirable substance, such as glue, cat litter, or used coffee grounds and put in a different sealed container.



Recycling Guideline Changes – The Caps are On!

The recycling guidelines have changed!!!! You can now recycle the plastic caps on #1 - #7 plastic screw top bottles, jars and jugs. The caps **MUST** be plastic and attached to the container after it has been emptied.

Our recycling guidelines have been updated with information about plastic caps and other minor changes to keep trash out of the recyclable materials. Jim and Schwarz Vacca. Visit our web site to view and print the guidelines or call Customer Service (303-444-2037) to request a copy. Contaminants that should **NOT** be placed in your recycling cart include: plastic bags of any kind, shredded paper, to-go containers, non-recyclable plastics, flattened bottles and cans, Styrofoam® and scrap metal.

Unfortunately, a recycling symbol or chasing arrows symbol on an item does not necessarily mean that it can be recycled; thank you for referring to the guidelines and placing materials not listed in your trash container.

Did You Know?

Frozen food containers such as microwave dinner boxes, ice cream pints and frozen pizza boxes **CANNOT** be recycled. Frozen food containers are sprayed with a plastic coating that protects the contents against freezer burn. The paperboard that these containers resemble is recycled by mixing it with water in a giant blender to create a pulp. But fiber sprayed with a plastic polymer won't pulp up, and instead it becomes a contaminant that needs to be fished out and thrown away. However, paperboard boxes for products designed to go in the refrigerator, like paperboard butter boxes, can be recycled.

Information courtesy of Eco-Cycle.

Our Carts Need Some Space

To help reduce the need for our drivers to exit their truck and keep them moving quickly and efficiently through your neighborhood, **please be sure to keep carts separated by at least two feet.** The mechanical arms on our trucks need this space to grab the carts – with your assistance this smart technology keeps our trucks moving along. Thanks!



Free Document-Shredding Days

As a thank you to our customers, Western Disposal is partnering with Shred-It, a document destruction company, to offer **free shredding days** again in 2011.

Our event dates will be:

Sunday, August 14th

Sunday, October 9th



Event hours: 9:00 a.m. until 12:00 p.m.

Event location: Western Disposal's Trash and Recycle Center
5880 Butte Mill Road, Boulder

We have scheduled our shredding event on Sundays, when we are normally closed, so that we are not competing with the traffic of our own equipment and the public bringing in trash, recyclables, yard waste and wood waste.

Bring your confidential materials such as tax returns, medical forms, bank statements, etc., for safe and secure destruction.

- Volume limit: 5 copy boxes or 32-gallon bags weighing no more than 35 lbs each
- No separating required
- Clips and staples are okay
- Folders, notebooks and binders are okay
- No phonebooks, catalogs or magazines will be accepted
- No electronic media will be accepted—paper only!

This is a free shredding event of confidential materials; other recyclables are not accepted. The event is open to Western Disposal customers only as an appreciation for your business and your loyalty. Our events are not open to the general public and non-Western customers.

Our event partner, Shred-It, was founded in 1988 and has more than 130 branches on five continents and is one of the world's leading document destruction companies. For document destruction done right and at your site in the Boulder area, just call Shred-It at 303-293-9170.

Free Mulch Now Available

Three-inch mulch, made from yard waste dropped off at Western Disposal, is available year-round on the site where the old recycle drop-off center was located at 5301 Pearl Parkway. This address is not labeled; the entrance is on the north side of Pearl Parkway between 55th and 49th streets (look for the sign for Tendril Networks).



Please bring containers, gloves, and a shovel or pitchfork to load your mulch.

E-bill and E-pay

Going paperless is good
for the environment

**NO MORE WAITING ON HOLD TO
MAKE A PAYMENT**

Western Disposal realizes how busy everyone is, so for your convenience we have improved the options to receive and pay your bill. Sign up to receive electronic statements and you will be notified by email that your statement is ready to view. You also have the option to set up automatic (recurring) or one-time payments when it is convenient for you; no more waiting for 8 to 5! Our new system offers more options and increased security for your peace of mind.



Log onto www.westerndisposal.com and go to Billing and Payments tab.

Click on the button that says **Click here** to register, manage your account or view your e-statement. If you are a new online user, please contact our Customer Service Department at (303) 444-2037 to receive your enrollment token.

The traditional method of receiving your statement in the mail and sending in a check is still an option.

Now Open: Household Hazardous Materials Management Facility

Boulder County's NEW Hazardous Materials Management Facility (HMMF) opened for residential hazardous waste drop off on April 20, 2011. It accepts hazardous products and materials and recycles or disposes of these wastes properly. Donated residential products will also be available for free, from fertilizers and paint to cleaning solutions and pesticides.

The facility serves residents of Boulder County, City and County of Broomfield, and the Town of Erie. Proof of residency (such as driver's license, vehicle registration or utility bill) is required when you drop-off your wastes. There is no charge. Voluntary cash donations are accepted from residents to help fund the service. Nancy Sanders and Allen Taddiken. Tax-deductible receipts are available on request.

In summer 2011, business wastes, including wastes from churches, non-profit agencies, and schools, will be accepted by a new, by appointment-only service. This **service will be limited to those businesses that generate small quantities** of hazardous wastes and that are classified by the State of Colorado as "conditionally-exempt small quantity generators." There will be a fee for businesses to use the HMMF.

The HMMF is located at 1901 63rd Street, Boulder, immediately west of the Boulder County Recycling Center. Hours: 8:30 a.m. - 4 p.m. Wednesday – Saturday ONLY. More information at www.bouldercountyrecycles.org or call 720-564-2220.

Western Disposal's latest natural-gas powered garbage truck was featured this spring at the 2011 Waste Expo in Dallas, the industry's largest annual gathering of professionals and experts. The truck's cutting-edge



technology is part of the evolution of our fleet to less polluting and quieter vehicles. We currently have seven natural gas trucks and will have eight more by the end of 2011. Several Western employees also attended the Expo to stay up-to-date on the latest resources and best practices in recycling and composting.

Extra Trash Stickers



TO REORDER: 303-444-2037
www.westerndisposal.com
Extra Trash Prepaid Tag Recycling Saves You Money!

If you have weekly residential trash service and have extra bags of trash to set out on your collection day, you have two options to pay for the additional trash: 1) purchase prepaid stickers for \$3.00 each and attach one to each 32-gallon bag of trash; or 2) set extra bags out without a sticker and \$4.10 per 32-gallon bag will be charged to your account. There is a 25% savings if you purchase the prepaid stickers. See purchasing options below.

If you live in Lafayette or Louisville, prepaid stickers are only available for purchase from the city offices. The price of the stickers is determined by the city.

Stickers can be acquired in a number of ways (minimum order of five, unless purchased in person):

1. In person: Western's Admin. Bldg.
5880 Butte Mill Road
2. By phone: 303-444-2037
3. By fax: 303-444-7509
4. By electronic mail:
contact@westerndisposal.com
5. Via web site:
www.westerndisposal.com
6. By mail: P.O. Box 9100
Boulder, CO 80301

Western
DISPOSAL SERVICES

*Serving Boulder County
Since 1970*

Ways to Reach Us...

5880 Butte Mill Road • P.O. Box 9100
Boulder, Colorado 80301

ph. (303) 444-2037

fax (303) 444-7509

e-mail: contact@westerndisposal.com

www.westerndisposal.com



20% Post Consumer Waste