

Western

DISPOSAL SERVICES



FALL 2011

A QUARTERLY UPDATE FOR OUR CUSTOMERS

Win One Month Free Trash Service

Several lucky residential customers will receive one month of free trash service for finding their names in this newsletter!



If you find your name, call our Customer Service Department at 303-444-2037 to receive credit on your account for one month of free service. Sorry, names mentioned as part of the stories are not eligible.

Holiday Schedule

For up-to-date information about our holiday schedule, call our Holiday Hotline at 303-448-2280 or look it up at www.westerndisposal.com.

The following holidays are observed by Western Disposal:

- Thanksgiving Day ...11/24/11
- Christmas Day12/25/11
- New Year's Day1/01/12
- Memorial Day5/28/12
- Independence Day7/4/12
- Labor Day9/3/12

E-Minders

Subscribe to Western Disposal's E-Minders Program. This program sends you e-mail reminders of upcoming holidays, programs and other useful information. You can join by calling us at 303-444-2037 or on our web site at www.westerndisposal.com.

Free Document-Shredding Days

As a thank you to our customers, Western Disposal is partnering with Shred-It, a document destruction company, to **free shredding days** in 2011.

Our final event date is: Sunday, October 9th

Event hours: 9:00 a.m. until 12:00 p.m.

Event location: Western Disposal's Trash and Recycle Center, 5880 Butte Mill Road, Boulder



Bring your confidential materials such as tax returns, medical forms, bank statements, etc., for safe and secure destruction.

- Volume limit: 5 copy boxes or 32-gallon bags weighing no more than 35 lbs each
- No separating required
- Clips and staples are okay
- Folders, notebooks and binders are okay
- No phonebooks, catalogs or magazines will be accepted
- No electronic media will be accepted—paper only!
- No other recyclables

The event is open to Western Disposal customers only as an appreciation for your business and your loyalty. Ted Santos. Our events are not open to the general public and non-Western customers.

Our event partner, Shred-It, was founded in 1988 and has more than 130 branches on five continents and is one of the world's leading document destruction companies. For document destruction done right and at your site in the Boulder area, just call Shred-It at 303-293-9170.

New: Boulder Recycles Online!

Western Disposal is adding to the information customers can receive online regarding the options for recycling with the new www.BoulderRecycles.com! Click onto this site for frequent updates on topics such as "Why Should You Recycle?" and "Tips on Composting". You'll find videos, links and connections to Western Disposal's growing online presence on the internet as we strive to provide timely and valuable information to our customers.

This new site is the "best friend" of our regular website at www.WesternDisposal.com. (Stay tuned: a brand new, updated site is going to be launched here soon too!)

Free Christmas Tree Collection at the Curb

After the holidays are over, don't throw your tree away—leave it at the curb next to your compost cart. Western will pick up your tree on your compost collection day. If your tree is taller than 6 feet, please cut into lengths no longer than 6 feet so that the driver can fit it in the truck.

If you do not live in an area where compost collection is offered, you may put your tree out on your collection day and it will be taken as trash at no additional charge if put out by January 31st.

Remember—remove all nails, ornaments, plastic, tinsel, stands and lights before setting your tree out for collection! Also, flocked trees and wire-based wreaths are not compostable.



Snow Removal

During the winter, snow and ice make it difficult for our drivers to access and maneuver trash containers..



To ensure that your containers can be emptied, please remove any snow in front of your containers or enclosures, especially drifts or piles.

Holiday Gift Wrap Guidelines

During the upcoming holiday season many different types of wrapping paper becomes part of the material we collect from our customers. Craig and Shawna Callison. Please keep in mind many types of wrapping paper are not recyclable because of specialized designs and manufacturing techniques.

The following types of gift wrap are NOT recyclable:

- Tissue Paper
- Gift bags with lamination or dyes
- Foil-backed and glossy gift wrap
- Ribbons & bows (they're not paper)
- Packing peanuts
- Bubble wrap

Please remember: No tissue paper in compost collection.

Tips for Trimming Down Your Holiday Waste

HOLIDAY DECORATIONS

- Consider purchasing a potted tree to decorate and plant in your yard later, or buy an artificial and reusable tree.
- If you buy a cut tree, reuse it as habitat for birds in the back yard during the winter months. Hang feeders or suet balls on it, and then set it out on compostables collection day in the spring.
- Get outdoor light strands that are wired in parallel. These have separate circuitry so that if one bulb goes out the rest will keep shining.
- Make decorations out of natural materials.
- Make homemade tree ornaments out of things you already have around the house.

HOLIDAY GIFTS, GIFT WRAP AND CARDS

- Look for gifts that are: durable, not over-packaged, energy efficient, made with recycled materials, recyclable and not made of tropical woods.
- Keep it simple. One thoughtful gift is better than six wrapped packages of unwanted gifts.
- Donate unwanted gifts to charity.
- Give gifts that reduce environmental impacts, such as household goods like reusable linen napkins or reusable canvas shopping bags, educational items, plants that reduce indoor air pollution.
- Use reusable or recyclable wrapping paper.
- Don't wrap oversized presents.
- Give gift certificates or gifts that don't need to be wrapped.
- For gifts that require batteries, purchase rechargeable ones.

HOLIDAY PARTIES

- If you are planning a holiday party or open house, try not to use disposable utensils, plates, napkins, or tablecloths – we can take your compostable items.
- If you have a lot of extra food, donate it to the shelter, and compost the smaller scraps.
- Walk to neighborhood parties or carpool with friends if too far to walk.

Black Bears are on the Prowl for Food:

Please Don't Feed them with Garbage

It is not unusual for residents of Boulder to observe black bears. Typically, bears will travel through town and not create much of a disturbance as long as attractants are not plentiful. However, once a black bear has easy access to food in trash, they quickly learn to associate every can on the block as an easy meal. We need your help to stop this cycle.



Starting in August, bears enter "hyperphagia," a physical state in which they must eat enormous amounts of food to prepare their bodies for winter hibernation. During this period a bear will feed up to 20 hours a day and may consume 20,000 calories per day in order to build up body fat to sustain them through hibernation. Most bears will forage on oak brush acorns and choke cherries. However, this is also the time of year where bears will try to find the easiest source of food available, including trash and other yard attractants.

If attractants are made inaccessible, the bear will move on. Thus, we encourage everyone within the community to make an effort to keep bears "wild" and out of trouble. Please help by observing the following:

- Never feed wildlife in order to get a better view of them. It is illegal to feed big game or to leave attractants available for them;
- Keep garbage in a well-secured location. Clean trash cans with ammonia and water to reduce odors that attract bears;
- Put out garbage on the morning of pick up. Do not put out trash the night before;
- If you do not have a garage, maintain trash indoors or in a secured site. Double bag trash to help reduce odors. Food scraps that are highly aromatic can be placed in the freezer until garbage-collection day;
- Use a bear-resistant trashcan or dumpster. Western has wildlife resistant containers available;
- Hang birdfeeders high so bears cannot reach them; clean up beneath bird feeders;
- Don't backyard compost food scraps in areas where bears may frequent;
- Do not leave pet food or dirty dishes outdoors at night. Store all pet food and other animal feed inside;
- If you have fruit trees, don't allow fruit to rot on the ground;
- After cooking on a grill, leave the burners on for several minutes to burn remaining scraps and liquids completely. Store grills in a storage area or in the garage.

The Colorado Division of Wildlife (DOW) offers this reminder: A fed bear is a dead bear. If a bear runs into trouble and must be trapped, it will be tagged and relocated. If the bear comes into conflict with people a second time, policy dictates that the bear must be destroyed. This can be avoided by residents living responsibly in bear country.

If you have questions or concerns about bears, please contact the DOW in Denver at (303) 291-7227. You can also read more about bears and other wildlife species by visiting <http://wildlife.state.co.us/WildlifeSpecies/CoexistingWithWildlife/>

Thank you for your help!

E-bill and E-pay

Going paperless is good
for the environment

NO MORE WAITING ON HOLD TO MAKE A PAYMENT

Western Disposal realizes how busy everyone is, so for your convenience we have improved the options to receive and pay your bill. Sign up to receive electronic statements and you will be notified by email that your statement is ready to view. You also have the option to set up automatic (recurring) or one-time payments when it is convenient for you; no more waiting for 8 to 5! Our new system offers more options and increased security for your peace of mind.



Log onto www.westerndisposal.com and go to Billing and Payments tab.

Click on the button that says **Click here** to register, manage your account or view your e-statement. If you are a new online user, please contact our Customer Service Department at (303) 444-2037 to receive your enrollment token.

The traditional method of receiving your statement in the mail and sending in a check is still an option.

Area Leaf Collection Programs

City of Boulder: The city of Boulder eliminated its Spring Cleanup Program and its Fall Leaf Collection Program when City Council instituted curbside compost collection, but you can still bring your leaves to the City-sponsored yard waste drop-off located at Western Disposal's Trash and Recycle Center. John Kanet. City residents may drop off leaves free-of-charge.

5880 Butte Mill Road 7:00 a.m. to 5:00 p.m. Monday-Saturday
thru Nov. 26

Winter hours: We close at 2:00 p.m. on
Saturday beginning Dec. 3.

Longmont:

140 Martin Street 8:30 – 4:30 Monday-Wednesday
8:30 – 5:45 Tuesday-Saturday
Closed Sundays

Louisville: Please check the City of Louisville's web site for information. www.louisvilleco.gov/SERVICES/PublicWorks/OperationsDivision/LeafCollectionProgram/tabid/559/Default.aspx

Lafayette: Please check the City of Lafayette's web site for information. www.cityoflafayette.com

Boulder County: Boulder County residents may also drop off leaves at the County-sponsored yard waste drop-off located at Western Disposal's Trash and Recycle Center. County residents receive a 40% discount off the normal disposal fee. Location and hours are listed above under the city of Boulder.

If you live in an area where you have compostables collection, i.e. city of Boulder, city of Louisville or southern Boulder County, you may also utilize Western Disposal's compost collection service for your fall leaf recycling.



On August 23 Western Disposal hosted 70 civic leaders, elected officials and non-profit activists for a breakfast event featuring the release of the Community Foundation's "Trends Report". Read more at www.commfound.org.



"Western Disposal has earned a strong reputation in Boulder County for its environmental and philanthropic efforts, and for being a great place to work. As the proud beneficiary of some of Western's philanthropic support, it's easy for us at The Community Foundation to see why Western is so well-regarded. Gary Horton and his team recently hosted local business and civic leaders for a breakfast to launch our TRENDS Report on the social and economic health of Boulder County. Western went the extra mile to ensure a successful event."

— Josie Heath, *President of The Community Foundation Serving Boulder County*

Extra Trash Stickers



TO REORDER: 303-444-2037
www.westerndisposal.com
Extra Trash Prepaid Tag Recycling Saves You Money!

If you have weekly residential trash service and have extra bags of trash to set out on your collection day, you have two options to pay for the additional trash: 1) purchase prepaid stickers for \$3.00 each and attach one to each 32-gallon bag of trash; or 2) set extra bags out without a sticker and \$4.10 per 32-gallon bag will be charged to your account. There is a 25% savings if you purchase the prepaid stickers. See purchasing options below.

If you live in Lafayette or Louisville, prepaid stickers are only available for purchase from the city offices. The price of the stickers is determined by the city.

Stickers can be acquired in a number of ways (minimum order of five, unless purchased in person):

1. In person: Western's Admin. Bldg.
5880 Butte Mill Road
2. By phone: 303-444-2037
3. By fax: 303-444-7509
4. By electronic mail:
contact@westerndisposal.com
5. Via web site:
www.westerndisposal.com
6. By mail: P.O. Box 9100
Boulder, CO 80301

Western
DISPOSAL SERVICES

*Serving Boulder and
Broomfield Counties
Since 1970*

Ways to Reach Us...

5880 Butte Mill Road • P.O. Box 9100
Boulder, Colorado 80301

ph. (303) 444-2037

fax (303) 444-7509

e-mail: contact@westerndisposal.com

www.westerndisposal.com



20% Post Consumer Waste